



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA

Paying for Non-residential Care

Information for service users

What are non-residential Adult Social Care services?

Non-residential services refer to any service arranged for you that is not in a care home setting. This could include support in your own home or to access the community, for example, to attend a day care centre.

Are non-residential Adult Social Care services free?

No, unlike Health funded services, most Adult Social Care services are not free. This means that you may have to pay something towards the costs of your care and for some people, this could be the full cost of their care.

What happens next?

We will offer you an assessment of your financial circumstances, sometimes called a 'means test'. This is to see if you qualify for financial assistance from the Council towards paying for the cost of your care.

Once we have done this, we will let you know the outcome of your financial assessment and whether the Council is able to assist you in paying for your care.

If you prefer not to be financially assessed, you will need to pay the full costs of your care.

How much will it cost me?

This depends on your personal financial circumstances and there are three possible outcomes. You might be assessed to pay nothing, or a weekly contribution towards the cost of your care or the full cost of your care.

Savings above £14,250 will be taken into consideration and where these exceed £23,250 you will not be eligible for financial assistance and will have to pay the full cost of your care. This is known as 'self-funding'.

Is the value of my home included?

No, the value of your main residence is not included but other assets you own, for example - land, property (other than your main residence) and investments are usually included.

If I have to self-fund my care, do I have to have my service arranged by the Council?

No, if you are self-funding your care you are not limited to the providers the Council has contracts with. This means that you can arrange your own care with a service provider of your choice. If you would like help to do this, ask the person who has helped you with your social care assessment.

Are there any exemptions to the Council's contributions policy?

Yes, some services are exempt, and your social care assessor will explain these to you.

In addition, anyone receiving after-care services under section 117 of the Mental Health Act 1983 and people who have Cruetzfeldt Jacob Disease (CJD) are exempt from paying towards their care

I have costs related to my disability or health condition, are these considered in my financial assessment?

Yes, where it is agreed this expenditure is necessary, these costs will be taken into consideration

Can I appeal my financial assessment?

Yes, if you wish to appeal the outcome of your financial assessment you should contact the Financial Assessment team on 0207 361 2324 or by email at hsfateam@rbkc.gov.uk

Where can I get more information?

Your social care assessor should be able to help you and you can also contact the Council's Financial Assessment team on 0207 361 2324 or by email at hsfateam@rbkc.gov.uk

For further and more detailed information you can access the Council's Contributions Policy for Non-residential services [here](#)