

## Eligibility decision process

| 1. Needs  | 2. Outcomes   | 3. Wellbeing  |
|---|---|---|
| <p>The adult's needs arise from or are related to a physical or mental impairment or illness.</p> | <p><i>As a result of the needs, the adult is unable to achieve <b>two or more</b> of the following:</i></p> <ul style="list-style-type: none"> <li>a) managing and maintaining nutrition;</li> <li>b) maintaining personal hygiene;</li> <li>c) managing toilet needs;</li> <li>d) being appropriately clothed;</li> <li>e) maintaining a habitable home environment;</li> <li>f) being able to make use of the home safely;</li> <li>g) developing and maintaining family or other personal relationships;</li> <li>h) accessing and engaging in work, training, education or volunteering;</li> <li>i) making use of necessary facilities or services in the local community including public transport and recreational facilities or services;</li> <li>j) carrying out any caring responsibilities the adult has for a child.</li> </ul> | <p><i>As a consequence, there is or is likely to be a significant impact on the adult's wellbeing, including the following:</i></p> <ul style="list-style-type: none"> <li>a) personal dignity (including treatment of the individual with respect);</li> <li>b) physical and mental health and emotional wellbeing;</li> <li>c) protection from abuse and neglect;</li> <li>d) control by the individual over day-to-day life (including over care and support provided and the way it is provided);</li> <li>e) participation in work, education, training or recreation;</li> <li>f) social and economic wellbeing;</li> <li>g) domestic, family and personal relationships;</li> <li>h) suitability of living accommodation;</li> <li>i) the individual's contribution to society.</li> </ul> |

## Carers' eligibility decision process

| 1. Needs   | 2. Outcomes  | 3. Wellbeing  |
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| <p>The needs arise as a consequence of providing necessary care to an adult, and the carer is 'unable' to achieve the following:</p> | <p><i>As a result of the carer's needs, either:</i></p> <p>a) the carer's physical; or mental health is, or is at risk of, deteriorating, or</p> <p>b) the carer is unable to achieve any of the following outcomes:</p> <ul style="list-style-type: none"> <li>i. carrying out any caring responsibilities the carer has for a child;</li> <li>ii. providing care to other persons for whom the carer provides care;</li> <li>iii. maintaining a habitable home environment;</li> <li>iv. managing and maintaining nutrition;</li> <li>v. developing and maintaining family or other significant personal relationships;</li> <li>vi. accessing and engaging in work, training, education or volunteering;</li> <li>vii. accessing and engaging in work, training, education or volunteering;</li> <li>viii. making use of necessary facilities or services in the local community including recreational facilities or services;</li> <li>ix engaging in recreational activities.</li> </ul> | <p><i>As a consequence, there is or is likely to be a significant impact on the carer's wellbeing, including:</i></p> <ul style="list-style-type: none"> <li>a) personal dignity (including treatment of the individual with respect);</li> <li>b) physical and mental health and emotional wellbeing;</li> <li>c) protection from abuse and neglect;</li> <li>d) personal dignity (including treatment of the individual with respect);</li> <li>e) physical and mental health and emotional wellbeing;</li> <li>f) protection from abuse and neglect;</li> <li>g) control by the individual over day-to-day life (including over care and support provided and the way it is provided):</li> <li>h) participation in work, education, training or recreation;</li> <li>i) social and economic wellbeing;</li> <li>j) domestic, family and personal relationships;</li> <li>k) suitability of living accommodation;</li> <li>l) the individual's contribution to society.</li> </ul> |