



# SHP Westminster Support

Supporting  
Westminster  
residents to live  
independently  
in the local  
community

At SHP Westminster Floating Support, we offer residents of the borough personalised, short-term support to help maintain their well-being within their own home. Our service is responsive, friendly and flexible - and provides both individual and group support for people who have a range of needs or challenges.

Our drop-in and assessment support service is available throughout the week. Please contact the office for more information regarding days and times.

The service provides an out of hours answer service and referrals inbox.

**SHP Westminster Floating Support**  
**55 Bondway (2nd Floor) Vauxhall**  
**London, SW8 1SJ**

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**[www.shp.org.uk](http://www.shp.org.uk)**

# Who do we support?

**This service provides support for:**

- Adults aged 18 or over with an identified support need, living in Westminster (Excluding supported housing, residential and extra care settings).
- People, or individual members of a household, living in temporary accommodation provided by Westminster (either inside or outside of the borough).
- People moving into their own homes and out of supported housing in Westminster.

**NB: We do not provide housing and cannot support people who are rough sleeping or sofa surfing.**

## Service Aims

**Our service aims to support people:**

- To live independently
- To reduce homelessness and the risk of homelessness
- To improve their health and well-being
- To more confidently manage their homes, and enhance their living skills
- To access education, employment, training and volunteering, promoting wellbeing and financial awareness
- To maintain their mental health recovery and reduce unplanned mental health admissions

**We do this by:**

- Working with the person to develop an agreed plan that addresses their needs, supports tenancy sustainment and promotes independence
- Focusing on the strengths of the individual and supporting them to build on these so that they can achieve their hopes and aspirations
- Maintaining an awareness that everyone's personal experience and life events are unique and different
- Supporting people to access community resources and build support networks and personal resilience
- Working with Westminster City Council, the NHS and other resources in the community, housing services, landlords and voluntary and community groups

We are always happy to discuss whether we can offer a service. We can accept referrals from a wide range of sources including:

- |                                   |                                   |
|-----------------------------------|-----------------------------------|
| ● Self referrals                  | ● Housing Options Service         |
| ● Adult's and Children's Services | ● Community Safety                |
| ● Self referrals                  | ● Learning Disability Partnership |
| ● The Trailblazer Programme       | ● Primary care services           |
| ● City West Homes                 | ● Police and fire brigade         |
| ● Registered social landlords     | ● Probation services              |

We can accept referrals from supported accommodation where the person being referred is moving into independent accommodation.

This is not an exhaustive list so feel free to contact us if in any doubt.