

Asda online grocery shopping

It's easy to enjoy quick, great value shopping with us online. If you haven't tried it yet, these quick tips will make it even easier the first time you try.

1. Getting started



Registering is easy

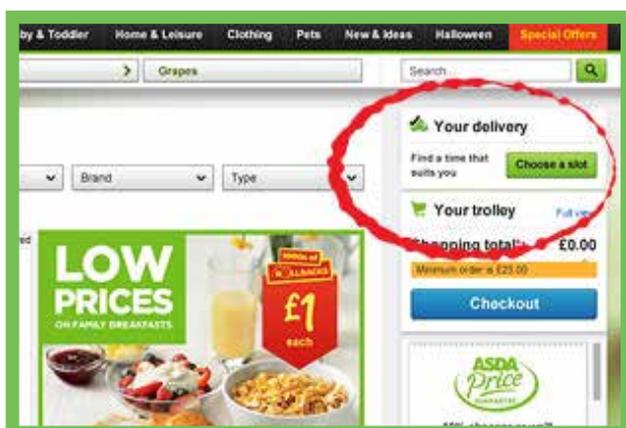
First, check we deliver to your postcode; we almost certainly do, as our team delivers to 98.5% of UK addresses. Then take a moment to fill out the simple registration form so we have the information we need to deliver your shopping.



Add a receipt

If you have a recent ASDA receipt, you can add all the products on it to 'Your favourites'. It's a fast, easy way to find things you already buy. Click on 'Receipt Upload' at the top of the page, then simply enter the barcode number from your Asda receipt.

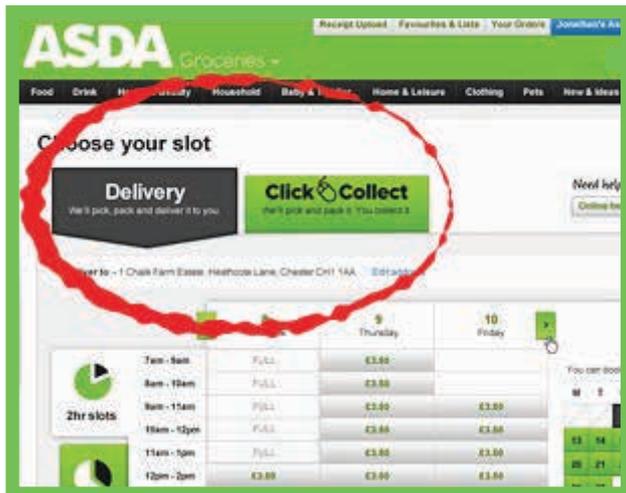
2. Booking delivery or collection



Choose your slot

Before you start to shop, find a time that suits you by clicking on the 'Choose a slot' button (on the right hand side of the page, just above your trolley). If you want a slot at the weekend or near a public holiday, it's worth placing your order early, you can do this up to three weeks in advance.

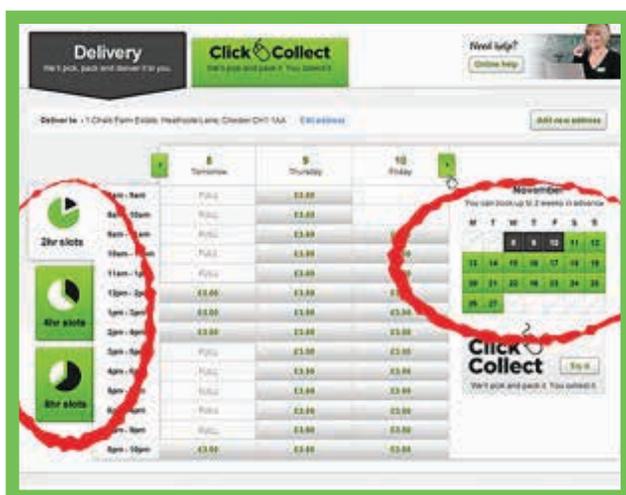
2. Booking delivery or collection (continued)



Choose delivery or Click & Collect

You can have your order delivered to you or if it's easier, you can choose a time to collect it from a location near you.

Select either 'Delivery' or 'Click & Collect' using the tabs at the top of the page to see available slots.

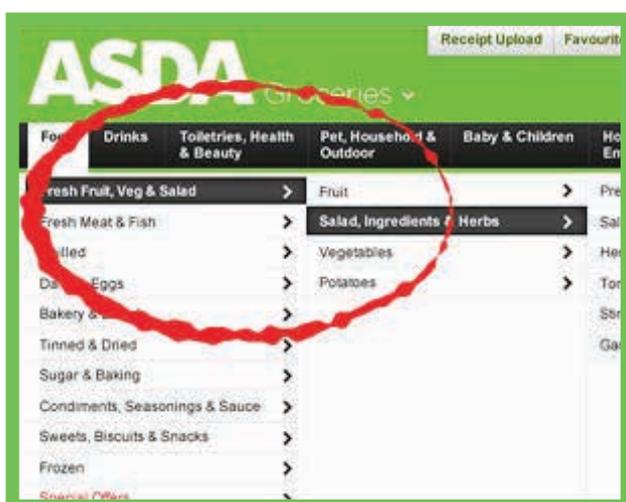


Reserving your slot

Use the tabs on the left hand side to decide what length of slot is most convenient to you and change the date using the calendar on the right.

Click on the slot you'd like and we'll run a final check to see if it's still available - if it is, we'll reserve the slot for 3 hours, giving you plenty of time to complete your order and checkout.

3. Shopping



Browsing

Everything is organised by category, department, aisle and shelf - just like you'd find in store. You'll see various categories like 'Food' and 'Drink' running along the top of the page.

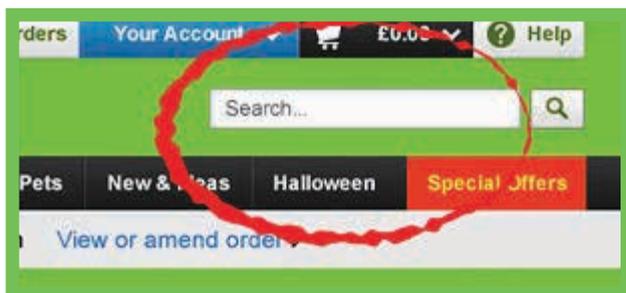
Click on a category and the 'departments' - like 'Fresh Fruit & Veg' - will appear just underneath. As you select a department, the next level of aisles will be displayed and then shelves.

3. Shopping (continued)



Filtering

You can filter products on a shelf by brand, type or price, or just browse the selection - our large product range means there may be more than one page to look through. We'll also show you any special offers, so it's always easy to spot the best value buys.



Finding a specific product

If you know exactly what you want, it can be quicker to search for it. Just type the kind of item you're after or a specific brand (eg. 'tomato ketchup' or 'Heinz Tomato Ketchup') in the search box on the top right of the page.



Products

You'll see each product as an image and name, shown along with other handy info like price and weight.

We'll also show you any special offers, so it's easy to spot the best value buys.

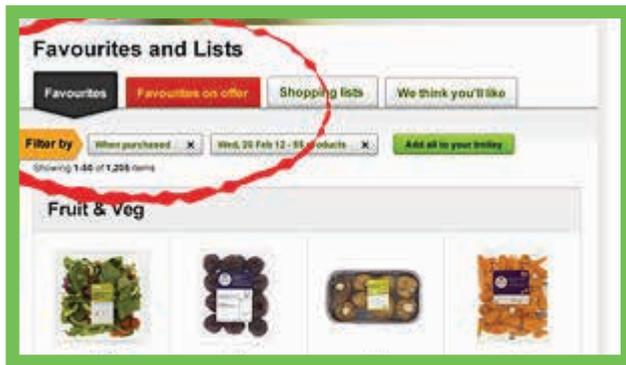


Multisave offers

If a product is part of a Multisave offer (like '2 for £4'), you can click on the red offer banner to see what else is included in the promotion.

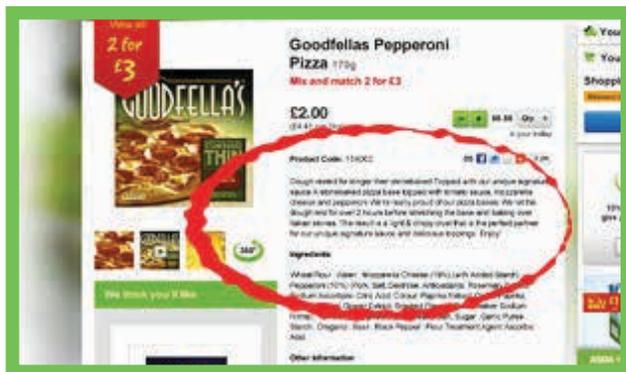
It's a quick way to save even more money each visit.

3. Shopping (continued)



Your favourites

When you place an order, we'll put everything you've bought in 'Your favourites' so that it's really easy to find those products when you shop again. You can access 'Your favourites' from the top of every page.



Product details

To see full details like ingredients, allergy information and storage advice, just click on an item's picture or name. It's just like reading the label in the shop.



Add to trolley

If you'd like to buy an item, click 'Add' to put it in your trolley. You can then increase the quantity using the + button or by typing a number into the box and clicking 'Add' again.



Your Trolley

You'll see this on the right of the page as you shop, so you can keep an eye on how much you're spending and manage your budget more easily. You can quickly change the quantity of items in the trolley by moving your mouse over the product you want to change. Click 'Full trolley view' to see a list of everything in your trolley, complete with images.

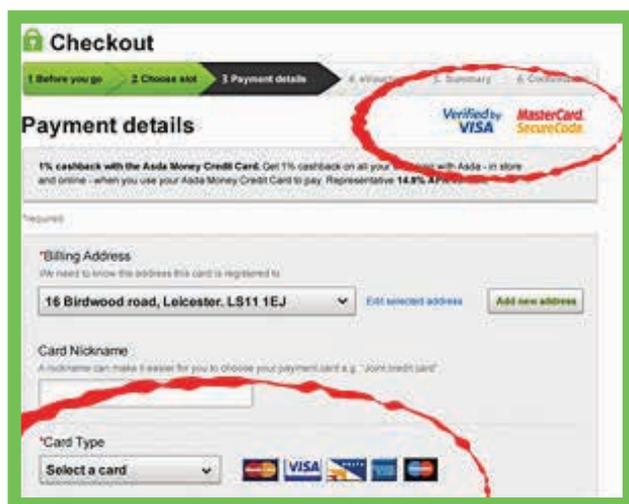
4. Checkout



When you're ready to checkout

There's no need to queue for the till in this shop. When you've added everything you want to buy, just click the 'Checkout' button - your order will need to be £25 or over before you can do this.

Remember, the ASDA Price Guarantee applies to every order - you'll be able to check your shop was 10% cheaper once your items have been delivered.



Secure checkout

We'll need you to tell us your payment card details - we take all the major types and all details are stored securely.

We also use the Verified by Visa and MasterCard SecureCode schemes to protect your account. Payment will be taken from your card on the day of delivery.



When your items arrive or you collect your order

One of our friendly drivers will deliver your goods to your doorstep or building entrance. If you've opted for Click & Collect you'll need to arrive during the timeslot you chose.

We always try to help where we can - so let the driver know if you'd like them to take your carrier bags away for recycling

4. Checkout (continued)



Substituted items

If we can't deliver something you ordered, you won't lose out. We'll include another item just like it - or even better. Any substitutions will be worth the same, or more than your original choice - and if it's more we'll pay the extra.

We'll make sure any substituted item is clearly labelled in your delivery, and your driver will point it out too. If you don't want it, just tell the driver - they'll be happy to take it back and we'll refund you.

5. Asda Price Guarantee



Check your shopping was 10% cheaper

We check our prices against the competition so you don't have to. 48 hours after receiving your order, you can visit our Price Guarantee Site or use the ASDA iPhone app to check you got the best value shop. If your comparable grocery shopping wasn't 10% cheaper than Tesco, Morrison's, Sainsburys or Waitrose, we'll give you the difference back in e-vouchers which will be uploaded into your account, so you can get money off your next online order.

4. Your Account



Manage your details

All your account information is easy to access, just click 'Your account' at the top of the page.

To see amend an order or view previous orders click 'Your orders'